

# **U4 Practice Insight**



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# Civil society monitoring in the health sector

The Partnership for Transparency Fund's work to ensure clean procurement and quality service provision

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# Four Dimensions Determine the Success of Projects





# 1. Finding the Right Partners



#### 1. Qualification

• CSO staff have the capacities and resources required.

#### 2. Commitment

CSO is genuinely interested and committed.

#### 3. Embeddedness

CSO needs trust, support, and convening power in the community.

#### 4. Clout

Local CSOs and national organizations are different partners.

#### 5. Trust

Reliability in implementing partners is key.



# 2. Engaging the Community



#### 1. Enabling Environment

• Cultural norms and legal, regulatory, and institutional factors are conducive.

#### 2. Priority

Project addresses a key problem in the community.

### 3. Participation

Critical mass of community members are willing and able to engage.



## 3. Securing the Buy-in of <u>Authorities</u>



### 1. Official Support

- Engage authorities in activities, tasks, and roles to share glory and build ownership and participation.
- Ensure multiple sources of support.

#### 2. Health Sector Buy-in

- Secure buy-in from health sector professionals.
- Create trust and cooperation at appropriate levels.



# 4. Project Design and Implementation



#### 1. Strategy

• Define objectives that are ambitious, yet realistic and feasible.

#### 2. Planning

Invest time and resources to understand circumstances.

#### 3. Incorporation

Define entry points and align the project with existing priorities.

#### 4. Constructive Engagement

• Use a non-confrontational approach.

#### 5. Tools

 Ensure approaches are suitable for partners, community, context, and project aims.



# 4. Project Design and Implementation



### 6. Flexibility

Adapt the project as required.

### 7. Monitoring, Evaluation, and Learning

• Ensure MEL is appropriate for the type and size of project.

#### 8. Sustainability

- Operational: partner CSO continues to apply social accountability approaches in its operations and
- Financial: ability of partner CSO to raise funds and remain active.





## Contact

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